

# LawMatters OVERVIEW + EVALUATION

LawMatters works with public libraries to enhance public access to legal information in all communities throughout British Columbia

## PROGRAM INCLUDES



Collection Development



Grant Funding

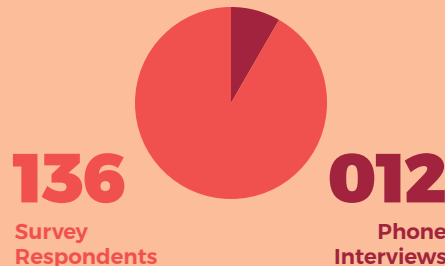


Librarian Training



Community Discussions

## EVALUATION



## LEGAL QUESTIONS AT THE LIBRARY



Family Law



Wills + Estates

### MOST COMMON LEGAL TOPICS



Employment



Housing, Tenancy + Neighbours

### RESPONDING TO QUESTIONS

Most respondents feel reasonably confident in answering people's legal questions.

More training, experience, and knowledge about online and local resources would help librarians feel more confident.

Patrons tend to look for legal information when they need it, not just random exploration.

Librarians find online resources such as **Clicklaw** the most useful for them, but reported that patrons find brochures and printed materials most useful.



LIBRARIANS' PERSPECTIVES

## HOW DO LAWMATTERS INITIATIVES HELP?

### Collection Support

Recommendations and expertise provided by LawMatters makes collection management easier for libraries.

### COLLECTION BUILDING



### Grants

CLBC currently has special funding to support grants to public libraries. Grants help libraries build collections to meet their communities' legal information needs.

### TRAINING

Respondents identified LawMatters as their only source of training on legal resources.

Webinars are the best training format.

Brief, non-scholarly content that is relevant to their work is preferred.

## CONTACTS

LawMatters Contacts liaise with the LawMatters Program.

Most respondents who were not LawMatters Contacts said they are not very familiar with the services offered by the program.



## TESTING NEW IDEAS

### COLLECTION SUPPORT WITH CLICKLAW WIKIBOOKS

LawMatters provides public libraries free print copies of popular Clicklaw Wikibook titles.

Larger libraries are generally enthusiastic about receiving books. Smaller libraries want more information and input over process.

Clicklaw Wikibooks model needs clarification and library input.

